



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Tel: 0300 123 0999
www.secamb.nhs.uk

Date 19th December 2019

Emma Victoria Bond
Email: request-622745-9c825d30@whatdotheyknow.com

Dear Emma,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/11/37.

You requested the following information, please also see our response below:

1. How many ambulances dispatched following 999 calls were operated by private ambulance firms in 2018?

There were 54832 incidents where a private ambulance crew arrived on scene. We have taken 999 calls to be anything in Category 1 – 4

Please note SECAmb attended a total of 673796 incidents in 2018

2. How many ambulances dispatched for non-999 calls were operated by private ambulance firms in 2018?

There were 8822 incidents where a private ambulance crew arrived on scene. We have taken non - 999 calls to be urgent or transfers (1 – 4 hours) booked by a Health Care Professional (HCP)

3. How much did South East Coast Ambulance Service NHS Foundation Trust spend on private ambulance services in 2018?

In 2018 we spent £9,460,842 on private ambulance providers. Please note this is rounded up to the nearest £1

4. Which, if any, private ambulance firms received money for operation of services on behalf of South East Coast Ambulance Service NHS Foundation Trust in 2018 and how much did each firm receive?

Please see below:

SSG UK SPECIALIST AMBULANCE SERVICES LTD	£3,228,852
ST JOHN AMBULANCE	£1,732,603
BRITISH RED CROSS SOCIETY	£1,430,712
SITES AMBULANCE SERVICE LTD	£1,190,167
MEDICAL SERVICES LTD	£1,032,056
FALCK UK AMBULANCE SERVICE LTD	£935,924
EAST MIDLANDS AMBULANCE SERVICE NHS TRUST	-£2,382

UK SPECIALIST AMBULANCE SERVICES LTD	-£20,611
SRCL LTD	-£31,074
AST AMBULANCE SERVICE	-£35,405
Total	£9,460,842

Please note the figures in red are credits received during the year

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust